



LGBT
SENIOR HOUSING
AND CARE®

LGBTQ+ Older Adult Service Provider Readiness Assessment

It is recommended, but not necessary, for you to view our **Welcome** video found on our Leading Age NJDE booth or at www.lgbtseniorhousingandcare.com/resources prior to responding to this general assessment document.

Please respond YES or NO to the questions below:

1. Is there a visibly posted non-discrimination sign in the reception or entrance area stating that **equal care will be provided to all residents, regardless of age, race, ethnicity, physical ability or attributes, religion, which also includes sexual orientation, or gender identity/expression?** YES NO
2. Do all your various forms that seek personal information about residents (from screening through discharge) include LGBTQ+ inclusive terminology? YES NO

Examples:

- Include **chosen name** option if different from legal name
 - Include **relationship status** instead of **marital status**, and **cohabitation, domestic partnership and civil union** along with **married, divorced and widow/widower** options
 - Include **partner** and **spouse** in addition to **husband/wife** to describe relationships
 - Include **Transgender Male, Transgender Female** and **Non-binary** in addition to **Male** and **Female** for gender options
 - Ask which gender pronouns are preferred: **he/him/his; she/her/hers** or **they/them/theirs**
3. Is there at least one universal gender-inclusive public restroom located on each floor or wing of the facility/building where restrooms are made available to the general public or residential community? YES NO

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4. Are LGBTQ-friendly symbols visibly posted in public and community accessible areas of your facility, such as reception, common rooms, dining room, care and service departments, and on your promotional materials? YES NO
5. Are there LGBTQ-specific media items available in your in-house provided recreational materials, such as books, DVDs, magazines, newsletters and cable channels, that are about and for LGBTQ and HIV-positive individuals? YES NO
6. Do planned social events include those of direct interest to LGBTQ+ residents, such as movie nights with LGBTQ+ films, theater trips to LGBTQ+ themed plays or PRIDE events? YES NO
7. Are relevant days of observance such as *World AIDS Day*, *LGBTQ Pride Day*, and *National Transgender Day of Remembrance* acknowledged on your facility's social calendar. YES NO
8. Are brochures or posters (multilingual when appropriate) specific to and about LGBTQ health concerns, such as breast cancer, safer sex, hormone therapy, mental health, substance use, and HIV/STIs displayed in areas where other community-specific health-related information is found? YES NO
9. Are medical and nursing providers mandated to take annual HIV, PrEP and Transgender health care CME trainings to ensure they are up to date on LGBTQ+ health care and able to deliver quality clinical care to LGBTQ+ residents? YES NO
10. Do you mandate LGBTQ+ sensitivity training for all facility staff including senior management, front and back line care providers, custodians, maintenance and security staff to ensure that the environment is an LGBTQ+ *safe space*? YES NO

If you answered NO to two or more of these questions, LGBTQ+ older adult sensitivity and competency training is needed in order to deliver comprehensive LGBTQ+ affirming housing and care to older adults, their families and support systems.

LGBT Senior Housing and Care® training will position your facility, agency or business to be a leader in providing LGBTQ+ care and services within the senior care industry!

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